بِسْمِ اللَّهِ الرَّحْمَٰنِ الرَّحِيمِ

WELCOME TO
ETHIOPIAN MUSLIM ASSOCIATION
OF SEATTLE

Computer/Technology Help Request Form

Requester Information:

Full Name: _____

Phone Number: _____

Email Address: _____

Nature of Request:

[ ] Hardware Issue

[ ] Software Issue

[ ] Network/Internet Issue

[ ] Email Setup/Issue

[ ] Website Help

[ ] Social Media Assistance

[ ] Other (Specify): _____

Description of the Issue or Request:

Please provide a detailed description of the computer or technology issue you are experiencing or the specific assistance you need.

_____

_____

_____

Device Information:

[ ] Desktop Computer

[ ] Laptop

[ ] Smartphone

[ ] Tablet

[ ] Printer/Scanner

[ ] Other (Specify): _____

Operating System (if applicable):

[ ] Windows

[ ] macOS

[ ] Android

[ ] iOS

[ ] Other (Specify): _____

Urgency:

[ ] Low (Non-urgent)

[ ] Moderate (Can wait a few days)

[ ] High (Needs prompt attention)

Attachments:

[ ] Attach screenshots or files related to the issue (if applicable).

Preferred Contact Method:

[ ] Email

[ ] Phone

Preferred Contact Time:

[ ] Morning

[ ] Afternoon

[ ] Evening

Additional Comments or Information:

Please provide any additional comments or information that may be relevant to your request.

_____

_____

_____

Declaration:

I, as the requester, confirm that the information provided in this form is accurate, and I consent to the mosque's IT support team contacting me for assistance.

Signature: _____   Date: _____/_____/_____